

★ ★ ★ ★ ★
**CUSTOMER FEEDBACK
FORM**

Please fill out this short customer feedback form so we can ensure top-quality service to all of our customers.

Email(optional)	Name(optional)	Date

OVERALL CUSTOMER EXPERIENCE

Provide a rating by placing an X in the corresponding box	Very Good	Good	Fair	Poor	Very Poor
How would you rate your overall customer experience?					
How satisfied were you with the product?					
How satisfied were you with customer support?					
How satisfied were you with the timeliness of delivery?					
Would you recommend our product or service to others?					

Please provide any additional comments or suggestions

★ ★ ★ ★ ★
**WEBSITE FEEDBACK
FORM**

Please fill out this brief feedback form so we can ensure a top quality experience to all of our visitors.

Email(optional)	Name(optional)
<input type="text"/>	<input type="text"/>

Is this your first visit to the website?

Yes
 No

What is the primary reason for you to visit the website?

Were you able to find what you needed?

Yes
 No

If you did not find what you needed, please tell us what info you were seeking?

How easy is it to find information on the site?

Very Easy Difficult
 Easy Very Difficult
 Average

What is the likelihood that you will return to the site?

Extremely likely Very likely
 Moderately likely Slightly likely
 Unlikely to return

Please provide any additional comments or suggestions.(optional)